

# ALBERT E HICKS LTD

## STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

### BASIC ATTENDED FUNERAL (funeral director's charges only)

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking instructions and making all arrangements to the clients specification. Taking care of all necessary legal and administrative arrangements. Provision of the necessary staff for mortuary care and the funeral .....	£1550.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care during working hours 9am - 4-30pm.....	£220.00
Care of the deceased person including washing and dressing in appropriate facilities. The deceased person will be kept at the funeral director's premises including the opportunity to pay last respects between 8am - 4-pm .....	£120.00
Providing a suitable coffin – this will be made from Oak Veneer with handles and engraved inscription plate .....	£500.00
Service of 4 bearers .....	£180.00
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 30 min at cortege speed) in a hearse or other appropriate vehicle .....	£295.00
Collection of cremated remains .....	£10.00

### BASIC UNATTENDED FUNERAL (funeral director's charges only)

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Provision of the necessary staff to attend to the funeral arrangements, mortuary care and carrying out the funeral arrangements on the day .....	£1,125.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care 9am - 4pm .....	£180.00
Care of the deceased person before the funeral (This does not include paying last respects) .....	£80.00
Providing a simple coffin – wood effect .....	£380.00
Transport to the funeral venue .....	£150.00
The transport of deceased to crematorium or local authority cemetery.....	£150.00
Collection of cremated remains .....	£10.00

Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.

### THIRD PARTY CHARGES (Fees you must pay)

New Grave at Newport Cemetery including exclusive right of burial single depth .....	£2,471.37
Double depth extra £200 Triple Depth extra £300	
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. <sup>1</sup>	
Adult cremation at Gwent Crematorium including use of Chapel for a service lasting 45min .....	£828.00
Discounted adult cremation at Langstone Vale Crematorium 9am or 9-30 including 10 min service .....	£650.00
Doctors Fee part 1 cremation form <sup>2</sup> .....	£82.00
Doctors fee part 2 cremation form not applicable at the moment <sup>2</sup> .....	£82.00

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

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## ADDITIONAL PRODUCTS AND SERVICES

### OUR PROFESSIONAL CHARGES

Provision of all our services including paperwork and appropriate advice, support and guidance.

All personnel to carry out mortuary care and carry out the funeral arrangements ..... £1550.00

### TRANSPORT

Chauffer driven limousine seating 7 in a 15-mile radius ..... £258.00

Hearse with 4 bearers in a 15-mile radius ..... £440.00

### ADDITIONAL PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Service of 4 bearers ..... £180.00

Additional Bearers ..... £45.00 per person

Embalming ..... £120.00

Orders of Service ..... From £80.00

Ashes caskets and Urns ..... From £65.00

Scatter tubes ..... From £50.00

Funeral officiant (e.g. celebrant, minister of religion etc.) ..... Prices on request

Services supplied outside of normal office hours ..... Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

### THIRD PARTY ADDITIONAL COSTS

In addition to our costs there are additional costs such as those for the Crematorium or Cemetery, Minister or Celebrant, Flowers, Death Notices, Memorial Stationary, Doctors Cremation Form Fee's and Webcasting fee's. These prices vary as they are third party controlled costs.

### TERMS AND CONDITIONS

#### Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, provision of motor hearse, funeral director and embalming of deceased if required.

#### Payment of account

Albert E. Hicks Ltd operates a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Directors.

Our price list provides clients with a full and detailed explanation of our charges as required by the Code.

In addition to our charges, disbursements must be paid to Doctors, Minister of Religion, Cemetery or Cremation fees and such like.

When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually 14 days after the funeral. If wished, the account may be forwarded to your solicitor.

We reserve the right to add interest on all outstanding accounts at 2% per month on accounts that remain unpaid after 60 days and any legal and court costs incurred due to non-payment.

If, because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

#### Right to cancel (Arrangements made in the client's home only)

You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 14 days starting on the day of the arrangement. The right to cancel can be lost during the cancellation period if the service is provided in full before the 14 days elapses.

Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received.

If you wish to cancel the contract you must tell the contact person in writing, within 14 days.

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